

# Service & Program Highlights



## PROGRAM HIGHLIGHTS

### HOUSING

- 26 transitional housing units for men with communal bathrooms and showers, common activity area and resource lab. Unit size approximately 10' x 12'.
- 11 transitional housing units for women with private bathrooms, common activity area and resource lab. Unit size approximately 12' x 20'
- Length of stay will range from 3 months to 2 years.
- Participation in work training and educational programs are required as well as regular involvement with the agency's service club *Pay It Forward*.

### WORK TRAINING

- Required of all residential stay clients.
- Work outlets to include: janitorial, grounds, & facility maintenance; contract work with Provo City and the Downtown Alliance of Provo; apprentice work with local businesses.
- Emphasis placed on teaching clients marketable job skills, modeling workplace values and expectations, and gaining hands-on work experience.

### PAY IT FORWARD SERVICE CLUB

- The service club was developed by the FACC to provide clients with meaningful service opportunities so they can experience firsthand the intrinsic rewards that come from serving others.
- The club will help clients better appreciate community service rendered on their behalf and build a greater desire to focus on the needs of others.

### MENTORING

- The *Mentor Advocate Program* will continue to link clients with community sponsors who work with the Food & Care Coalition to offer friendship, support, and aid to those seeking to reach their full potential. It gives homeless persons the extra care and assistance they need to navigate the complex network of social services and programs in the community and to establish and meet goals toward greater self-reliance.

### EDUCATION

- Residential clients will participate in rotating educational modules during their stay in transitional housing.

**TRP (Totally Responsible Person)** workshops will assist clients to clarify their own sense of meaning and purpose and to achieve their purpose through participating in group projects, improving communication skills, personal awareness and observation, and developing effective responses to everyday life experiences and challenges.

**The Galileo Initiative** founded by Hyrum W. Smith, will be used to teach Food & Care Coalition clients key concepts related to perception, behavioral change and transformation based on the Galileo Reality Model.

**Elevations** is a collection of coursework focused on developing life, employment, and social skills. Curriculum will encompass education and self improvement programs already available in the community and seek out additional initiatives that are tailored to meet client needs.

### COMMUNITY STOREHOUSE

- The Community Storehouse Project acts as a resource bank for clients while providing the professional community meaningful service outlets. The project assists homeless persons by allowing area professionals to contribute their expertise such as knowledge, time, and material for the clients overall betterment.
- In exchange for services rendered, clients pay in-kind by banking service hours in the community.

### DAY SERVICES

- The Food & Care Coalition will continue to offer all current programs and services to non-residential clients. Services include:
  - Bus tokens and passes
  - Case Management
  - Clothing vouchers
  - Computer lab access
  - Dental clinic (full service)
  - Hygiene products
  - Laundry and shower facilities
  - Mail delivery
  - Meals (breakfast, lunch & dinner)
  - Rental aid and emergency shelter vouchers